



SOUTHERN AFRICAN BUS OPERATORS ASSOCIATION

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July 2020

Dear Stakeholders,

The past three months have been unprecedented, and navigating this roller coaster, in both our personal and business capacity is new to us all. Like all organisations, Team SABOA is adapting to a new way of working. With so much of our previous interactions being face to face, we are now implementing virtual ways of interacting. We have gained our traction and will resume all activities on a virtual and digital basis, until further notice.

On that note, we will be reaching out to update your details on our system. With so many changes taking place daily, we want to ensure that you are receiving our communications and invitations.

We are working remotely and remain committed to representing you and keeping you informed. We trust that you are taking the necessary precautions to keep yourself, your employees, and customers safe. Looking forward to collaborating virtually. Stay Safe.

### JOIN US ONLINE COMMITTEE MEETINGS

The below meetings will be hosted virtually on the ZOOM platform. All you need to join the meeting, is reliable internet connection, a smart mobile device or laptop/desktop computer.

- **ASSOCIATE MEMBERS FORUM**  
21 JULY 2020 - 11h00 to 12h00
- **OPERATIONS COMMITTEE MEETING**  
22 JULY 2020 - 11H00 TO 12H00
- **TECHNICAL COMMITTEE MEETING**  
23 JULY 2020 - 11H00 TO 12H00

### SABOA ACTIVITIES AMIDST COVID-19

Over the past months, amidst Covid-19, SABOA has pursued ongoing engagement with Government, and has been actively representing the bus and coach industry at NEDLAC. The purpose of these engagements is to highlight the financial impact that Covid-19 has had on the industry and lobby Government for assistance.

To this end, SABOA has made numerous requests for information and comments from the industry. The response received has been lacking, resulting in insufficient data collation and delays to the engagement process.

We thank all Operators/Businesses that have responded to our requests and encourage those that have not responded to please do so. Your input is vital and required to accurately illustrate the distressed state of the bus and coach industry.

Rest assured that SABOA is addressing the issues of all subsectors in the industry. We understand that these are stressful times and welcome your engagement and views on this matter. If you have proposed solutions on what SABOA and or Government can do to assist your subsector, we encourage that you share your valuable views with us.

As an Association we cannot provide financial relief to the industry, nor can we bully government into responding to our cries. But what we can do, and are committed to doing, is working together, to save our industry. And in this time of great need, we require a collaborative effort, to navigate these unpredictable times. Together we can make a difference.

**SABOA**  
**IN COLLABORATION WITH**  
**TRANSPORT FORUM**

**"BUILDING BACK BETTER  
OPTIMIZING BUS SERVICES POST  
COVID-19"**

**6 AUGUST 2020  
ZOOM MEETING**

**Participation is free, but booking  
is essential**

**[CLICK HERE](#) to reserve your seat for  
the Zoom session.**

**FOLLOW SABOA ON SOCIAL MEDIA**



**KUBA**

**THE FUTURE  
OF TRANSPORT  
TICKETING  
HAS ARRIVED.....**

**[CLICK HERE](#) OR VISIT [WWW.SABOA.CO.ZA](http://WWW.SABOA.CO.ZA) FOR DETAILS.**

**THE KENTKART / BUSCOR PROJECT**

Buscor Pty Ltd implemented The KentKart Automated Fare Collection System which was launched on the 01 March 2020. Kentkart installed On-Board Computer and QR Validators on a total of 450 vehicles. The components of the system include Vehicle Tracking, Mobile Passenger Information, and Mobile Payment applications managed in conjunction with a smart cards system. For more details on the project **[CLICK HERE](#)** or visit [www.saboa.co.za](http://www.saboa.co.za)

**MARCOPOLO**

**SOLUTIONS TO PROMOTE BIOSAFETY  
IN TRANSPORT**

- **SANITARY UV-C KIT**
- **GEL ALCOHOL TAP**
- **ANTIMICROBIAL CURTAIN**
- **COVER ARMCHAIR**
- **PROTECTION KIT DRIVER**
- **BUS DISINFECTION SYSTEM**

FOR DETAILS **[CLICK HERE](#)** OR VISIT  
**[WWW.SABOA.CO.ZA](http://WWW.SABOA.CO.ZA)**

**TATA**

**LPO 1823**

**MAXIMIZE PROFITS**

**MINIMIZE RISKS**

**LOWEST COST PER KM IN ITS CLASS**

**NEED DETAILS?**

**[CLICK HERE](#) OR VISIT [WWW.SABOA.CO.ZA](http://WWW.SABOA.CO.ZA)**

**MERCEDES-BENZ**

**THE OF 1726 COMMUTER BUS IS  
ENGINEERED FOR YOUR BUSINESS.**

**A PRODUCT OFFERING THAT  
PROVIDES SAFETY, DURABILITY &  
EFFICIENCY**

**WANT TO KNOW MORE?**

**[CLICK HERE](#) OR VISIT [WWW.SABOA.CO.ZA](http://WWW.SABOA.CO.ZA)**

# INSURANCE DO'S AND DON'TS DURING LOCKDOWN

## DO'S

### REASSESS RISKS AND ADJUST COVER

Although certain risks have reduced during lockdown, general threats still exist. Policyholders may decide to reduce their vehicle cover purely because they're using their vehicle less, but the consequences of being involved in an accident on your way to the shops, for instance, is real and subsequent damage or losses may not be covered. SASRIA cover should perhaps even be increased for commercial policyholders, as looting of shops and delivery vehicles become more common.

### SPEAK TO YOUR BROKER

Many insurance brokers are working remotely and can advise policyholders on the unique circumstances they currently face. Brokers are experts in matching the right cover to your budget and can personalise cover to suit your needs and budget during lockdown and beyond.

### UPDATE POLICY CONTENTS AND VALUES

Use this time to update any recent additions or changes in valuations of your household contents and other insured possessions. The values of your possessions depreciate or appreciate over time, or even get damaged, stolen or replaced. By ensuring that the details of all your household contents are up to date and correct in your policy, you can avoid paying for unnecessarily high or inflated premiums.

### MAINTAIN YOUR POSSESSIONS

Policyholders risk having their insurance claims rejected due to inadequate or infrequent maintenance of assets or possessions. A prerequisite of any insurance contract is that the insured item must be in good working condition. Use your spare time during lockdown to maintain your property and vehicles – clean the gutters of your home, check if your house alarm still triggers, check the treads of your vehicle's tyres, and disconnect your vehicle's battery if not in use.

## DON'T

### DON'T MAKE DRASTIC CHANGES TO YOUR COVER

As difficult as it may be, policyholders should not make any drastic changes to their insurance policies. It is often during unprecedented and uncertain circumstances such as these, when policyholders need insurance cover the most.

### DON'T CUT BACK ON COVER FOR LARGE ASSETS

Cover for assets that are still being financed, such as a house or a car, should be kept in place. Just because you are at home all the time, does not mean that there isn't a risk of fire, lightning strikes, burglaries, and theft.

### DON'T MISS YOUR DEBIT ORDERS

As a policyholder, it's your responsibility to pay your premiums and on time. Many insurers are offering premium deferment options with delayed paybacks over set periods and extended grace periods. Enquire with your insurer about reduced premiums or payment holidays during lockdown.

### DON'T FALL FOR SKETCHY DEALS

If it's too good to be true, it probably is. Opportunistic scammers are using the lockdown to make a quick buck. Reject cheap insurance offers that come out of the blue, avoid being rushed or pressured into deciding, and do not give out personal details relating to your bank account and insurance policies.

SUBMITTED BY STEVE CORNELIUS

FOR ADVICE AND ASSISTANCE, SPEAK TO YOUR INDWE ADVISOR TODAY

PHONE 0860 13 13 14 OR VISIT [WWW.INDWE.CO.ZA](http://WWW.INDWE.CO.ZA)

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