

## **Vix South Africa's Learnership Programme up-skills 15 Learners in ICT and Transport Mobility**

Fifteen learners, aged 19 – 30, from diverse backgrounds, were honoured at a graduation ceremony hosted by Vix South Africa on Tuesday, 5<sup>th</sup> December in Parktown.

Vix South Africa has achieved unprecedented results with its inaugural learnership programme run over a 15-month period [October 2016 - December 2017] through the Media, Information and Communication Sector Education and Training Authority [MICT SETA].

The work-based syllabus, based on the National Qualifications Framework's [NQF] criteria, covered a range of modules presented by accredited external training consultants as well as in-house, product specific and industry related subject content presented by Vix South Africa. The learners spent six months covering a theory-based curriculum that included an introduction to Automatic Fare Collection; bus operations; on-board bus ticketing equipment; basic fault finding and repairs; customer service; electronic components; project planning; safety processes; key account management; project finances, route analyses, SLA management, reporting and analyses as well as testing of equipment. With the theory covered, the group was put into a workshop environment for practical training and experience. They were taught how to repair equipment and thereafter, on a rotational basis, spent time in the field with qualified technicians based at bus operator depots. The learners were also exposed to the operations; stock control; data analyses and management; and customer service departments within Vix South Africa.

'Learnerships provide a powerful tool that contribute to the development of youth in South Africa,' said Tjaart Kruger, CEO of Vix SA, 'and we have experienced how effective a learnership programme is in terms of addressing the skills shortage in our country. The 15 learners who embarked on our programme have impressed us with their uptake of the technology, their work ethic and the skills and confidence they've gained during their time with us. They have been assessed by MICT SETA, external training consultants and ourselves and have all done exceptionally well across both the theoretical and practical components of the course. In terms of our agreement with MICT SETA, we will proudly be offering nine members of the programme permanent employment at Vix South Africa commencing January 2018.

Addressing the learners at the graduation ceremony, Aaron Ross, MD of Vix Technology for Europe and Africa, said he was so inspired by the success of the programme that he would be implementing similar upliftment programmes in other parts of the world where Vix Technology operates.

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### **About Vix Technology**

Vix Technology has been designing, delivering, operating and maintaining some of the world's leading transit ticketing systems for the past 30 years. With innovative smart booking, ticketing and secure payment systems, Vix has helped make public transport more accessible and more cost effective to operate. Vix has customers in 200 cities across the globe and is passionate about providing a better customer journey for passengers.

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